

WORLD

OrphanDrug

Congress USA 2021



VIRTUAL

Wednesday, April 28, 2021



WHAT VIRTUAL PLATFORM IS THE EVENT USING?

The virtual platform is called Swapcard! You can download the Swapcard app or access Swapcard on your desktop.

WHEN WILL I RECEIVE MY LOGIN?

Only registered attendees will receive a login. If you are not registered, register here:

https://secure.terrapinn.com/V5/step1.aspx?E=10421&pk_campaign=listing&pk_kwd=AF&pk_source=terrapinn&pk_medium=link&_ga=2.188474795.2081618926.1612197713-779075545.1607460909

1 month prior to the show, all exhibitors and registered exhibitor staff will receive an email from hello@swapcard.com with their login.

1 week prior to the show, all attendees and speakers will receive an email from hello@swapcard.com with their login.

IT'S SHOWTIME! HOW DO I ACCESS THE EVENT?

Click this link! <https://app.swapcard.com/login>

Need a new password?

- Enter the email address you registered with
- Send me a magic link
- You will receive an email from hello@swapcard.com within 30 minutes of requesting the magic link.

HOW LONG WILL THE EVENT BE AVAILABLE?

If you missed a presentation, all sessions are being recorded and will be available to view under the agenda tab until May 28th 2021.

WHAT IS SWAPCARD AND HOW DO I NETWORK WITH ATTENDEES?

Include demo videos

How to view exhibitors: <https://vimeo.com/508513999>

How to view the agenda and create a personal schedule: <https://vimeo.com/508515554>

How to network, make connections and set up meetings: <https://vimeo.com/508517122>

How to update your profile: <https://vimeo.com/508517858>

HAVE ADDITIONAL QUESTIONS?

All tutorial videos on how to navigate the platform can be found under the help desk tab in the platform
If you need further assistance, contact Ashley.Pierson@Terrapinn.com